



BUILT FOR THE OUTDOORS. BACKED BY WHITEHALL.

Whitehall mailboxes and posts are crafted for long-term outdoor use. This warranty covers **defects in materials and workmanship** for five (5) years from the date of purchase.

WHAT THIS MEANS

- If something is manufactured incorrectly, we'll make it right.
- No registration card is required.
- Proof of Purchase is required.
- Warranty is non-transferable.

WHAT'S NOT COVERED

Normal outdoor wear is expected over time. Cosmetic changes such as **fading, discoloration, chalking, oxidation, chipping, peeling, or surface wear** are not considered defects.

ENVIRONMENTAL EXPOSURE

Mailbox finishes will age differently depending on sun, moisture, salt air, chemicals, road salt, snow, and temperature swings. Changes caused by outdoor exposure are not covered under warranty.

HOW TO FILE A CLAIM

Email customerservice@whitehallproducts.com or call Customer Service at 1-800-728-2164. Please provide your proof of purchase and clear photos of the issue when contacting Customer Service.

Warranty Coverage

All Whitehall Products, LLC mailboxes and mailbox posts are warranted to be free from defects in material and workmanship for five (5) years from the date of purchase, provided the products are installed, used, and maintained in accordance with Whitehall Products guidelines and typical intended use.

Limitations

This warranty does not cover damage, wear, or changes resulting from: misuse, negligence, or improper installation; modifications or improper mounting; contact with salts, de-icing agents, chemicals, or cleaning products; road debris, snow removal equipment, vandalism, or theft; acts of nature including hurricanes, tornadoes, flooding, hail, ice storms, extreme temperatures, prolonged UV exposure, high salt air content, wildfire, lightning, wind-driven debris, or other severe weather events; or any other environmental or external condition.

Cosmetic & Finish Disclaimer

Cosmetic changes — including fading, discoloration, chalking, oxidation, chipping, peeling, or surface wear — are inherent to outdoor exposure and do not indicate a defect in materials or workmanship. Finish longevity will vary based on environmental exposure, installation location, and surrounding conditions.

Warranty Claims

Whitehall Products, LLC's liability is limited to the repair or replacement of any product determined to be defective in material or workmanship, at Whitehall Products, LLC's sole discretion. Proof of purchase and photographic documentation must be provided. Whitehall Products, LLC reserves the right to make the final determination on all warranty claims.

Costs & Responsibility

Warranty resolution is limited to repair or replacement only. Whitehall Products, LLC is not responsible for: installation or removal costs; labor or service fees; transportation or packaging costs; or any incidental or consequential damages.

DISCLAIMER OF WARRANTIES

THE WARRANTIES STATED HEREIN ARE IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED. THERE ARE NO IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. WHITEHALL PRODUCTS, LLC SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.